

Geared for Success

Optimising Performance

ILM Level 5 Certificate



Introduction

To emerge from difficult economic times, you need managers well equipped to manage and lead their teams to deliver successful results for your organisation. Experience tells us first line managers often reach this position due to their technical capability with little or no previous experience of managing people.

You need managers with *'a strong, purposeful approach, the ability to develop innovative and effective solutions to problems, and a positive outlook... with good people management and communication skills, who can control costs and budgets, and who are able to build effective client relationships'*

(Institute of Leadership & Management, 2009)

Amacus have developed this programme to provide your current or aspiring middle to senior managers these essential skills, knowledge and characteristics.

Business & Personal Benefits

- Development of those personal skills, knowledge and characteristics identified by you as barriers to business growth
- Effectively adapt and lead innovation and change

- Increased confidence and effectiveness in this management role
- Achievement of a nationally recognised Level 5 qualification from the Institute of Leadership & Management

Programme Overview

Delivered in a practical and interactive style, the course consists of the following 7 workshops spread across 8 days, delivered over a 6-9 month period:

- 1 Understanding the Management Role
- 2 Becoming an Effective Leader
- 3 Communication in Management
- 4 Managing Individual Development
- 5 Leading Innovation and Change
- 6 Managing Improvement
- 7 & 8 Making a Financial Case

A range of post-workshop assessments are provided to embed learning with Amacus dedicating additional tutor support through face-to-face, telephone and email interaction.

Target Audience

Current or aspiring middle to senior managers

Location

Either on your work premises or at our top-class training facilities in Tyne & Wear.



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