

Testimonial

Name of Business: The Fields Residential Care Home

Your experience of the group Business Development Programme - Performance+

2 staff members attended. The programme was very interesting. We learned a lot, especially from the other companies attending. We shared experiences and began to understand that even if people were working in a different sector, we all faced the same issues and concerns. The programme really helped us to learn more about our own organisation as we worked our way through the various workshops. It gave us an opportunity to really “look” at our organisation, away from the day-to-day operational end.

Your experience of Amacus

Lovely set of people, nothing was ever a trouble. Very helpful and supportive, could not do enough for us.

The benefits to your business

Boosted my confidence at Care Manager. I became better at explaining why we were doing certain things and following certain processes. This increased staff morale as they were better informed about what things were for. As their knowledge and understanding increased we became one big team.

A phrase to summarise your experience?

Helped to boost my confidence, helped me to believe in myself. I felt I was on a lonely road, the programme helped me to believe and achieve!

Signed: Alison Brennan

Date: 9 July 2008